BizOps Enterprises current knowledge management systems

BizOps Enterprises currently operates using two different knowledge management systems:

1. Feedback database – allows BizOps database of customer and employee feedback to be shared with its design and research development departments. All members of the organisation are able to enter feedback into the database and use an integrated approach when understanding shared information.

2. Shared project files – allows BizOps employees in a team to work collaboratively on a project. They have a system of shared files and information that allows everyone on the team to upload and comment on work performed by others.